CORPORATE FRAMEWORK 2020-2023



OUR OBJECTIVES FOR 2021-2023



HOUSING AND THRIVING COMMUNITIES

- We will work on a local plan to deliver sufficient housing and adopt that plan by 2023
- Through our joint ventures and partnerships we will take all available practicable action to increase the supply of affordable homes in the district
- We will complete the delivery of the main and learner pools and refurbishment to the leisure venue at South Oxhey
- We will seek to increase the number of Green Flag accredited parks and open spaces
- We will work towards reducing inequalities, prevent homelessness and encourage healthy lifestyles
- We will continue to work with partners to tackle crime and anti-social behaviour and secure investment in priority interventions



SUSTAINABLE ENVIRONMENT

- We will produce and deliver a Climate Change Strategy and action plan
- We will continue to improve the energy efficiency of the council's buildings
- We will deliver and implement a Cycling and Walking Strategy
- We will seek to maintain our position as the highest recycling authority in Hertfordshire



SUCCESSFUL ECONOMY

- We will undertake a review of the council's role in relation to the economy and agree an economic strategy
- We will continue to participate in the Hertfordshire Growth Board and South West Herts Partnership and engage the Hertfordshire Local Enterprise Partnership to support the economy
- Three Rivers will be recognised as a great place to do business
- We will continue to improve our relationship with the local business community
- We will continue to support Visit Herts and promote Three Rivers as the home of the internationally significant Warner Bros Studios



HIGH PERFORMING, FINANCIALLY INDEPENDENT COUNCIL

- We will generate enough income to continue to provide services for the district
- We will develop and deliver an improved Property Investment Strategy to maximise income from our assets and support the Commercial Strategy
- We will progress our Customer Service Strategy that provides a range of contact channels for customers and sets out corporate expectations of how they should be treated
- We will produce an Organisational Development Strategy to support the council in delivering its priorities and objectives



WHAT WE ARE DOING IN 2021-2022

We want Three Rivers to be a place for everyone where all our communities enjoy a healthy and sustainable future with access to good quality housing and open spaces, high quality services, and a successful economy. These are our key actions and work planned for 2021-2022.

PRIORITY

ACTIONS FOR 2021-2022



HOUSING AND THRIVING COMMUNITIES

- Undertake consultations on the Local Plan
- We will adopt a new Housing Allocations Policy
- We will develop a Rough Sleeper Protocol
- We will continue to prevent and relieve homelessness
- Deliver the new 'No More' project to support young people with complex needs and avoid serious violent crime and offending
- Review our anti-social behaviour policy and identify local actions and partnership solutions to tackle anti-social behaviour
- Deliver a range of health and wellbeing services to support those most impacted by Covid-19 and to support people to improve their overall health and wellbeing
- Reopen Watersmeet with a diverse programme of films, live theatre and events providing entertainment and enjoyment to support residents' mental health and wellbeing
- Promote benefits of using the leisure facilities across the district to provide opportunities for residents to improve physical and mental health



SUSTAINABLE ENVIRONMENT

- Adopt the new Climate Emergency and Sustainability Strategy and begin delivery
- Establish baseline carbon emissions for council operations in order to determine the route to net-zero
- Delivery of the Green Homes Grant to lift over 100 homes out of fuel poverty and start reducing district energy emissions
- Undertake a biodiversity audit in partnership with Hertfordshire authorities
- Prepare, consult and deliver a new tree strategy for the district
- Review the recent Waste Composition
 Analysis to determine key messages and help shape communications work in relation to waste prevention, reuse and recycling



SUCCESSFUL

- Work to support businesses to reopen and recover from the impact of Covid-19
- Employ two officers to produce an Economic Development Strategy and to build on relationships with the business community
- Ensure our transport and parking improvement programmes actively contribute to increasing and enhancing our visitor economy
- Work with our joint venture to provide more housing in the district for social rent, shared ownership and private ownership



HIGH PERFORMING, FINANCIALLY INDEPENDENT COUNCIL

- We aim to provide our services in an easy to understand way and at a time that suits our customers by delivering our Customer Experience Strategy
- Secure external funding through large grant programmes to support service delivery
- Take part in the government Kickstart Scheme to provide local job placement opportunities for young people and continue to provide apprenticeships at Three Rivers District Council
- Making better use of council-owned buildings by identifying vacant space and letting to businesses and organisations