Appendix 1: Green Expectations Action Plan 2018/19

Objective Type:	
1 = Direct	
2 = Indirect	
3 = Partnership	•

Action Ref:	Action Name	2015/16 Baseline	2016/17	2017/18 Action	2017/18 Progress	2018/19 Action	Objectiv e Type	Progress December 2019
	•	A.	Energy and (Chang					
		Aim: To	reduce energy us	e and emissions wh	ich contribute to cl	limate change		
Objectiv	ve 1 - Reduce gree	nhouse gas emiss	ions from Council					
1.1	Improve Three Rivers House DEC rating	104 (E)	110 [E]	Aim to reduce DEC to below 110 [E].	101 [E] (valid until 30-9-18)	Aim to reduce DEC to below 100 [D].	1	This objective has been achieved as now a score of 97 and in band D.
1.2	Reduce Greenhouse Gas (GHG) emissions from council operations	2118.64 t/CO2e (2014-15)	1813.63 t/CO2e (- 14.5%) (2015-16)	Aim to reduce emissions to below 1738 tonnes CO2e (-5%).	1829.5 t/CO2e (+1.5%) (2016-17) Slight increase due to the ending of the Hertsmere Leisure Green Tariff but within limits. 2017-18 data not available until July 2018.	Aim to reduce emissions compared to 2017-18 to enable carbon offsetting to achieve carbon neutrality.	1	Regulatory Services developed 3 measures agreed in 2018/19 to support reduced emissions by internal trips as well as further Travel Plan measures to enable cycling introduced May 2018 Ground Source Heat pump – has reduced energy costs. This is used to heat and cool the main Council Chamber. The energy provided to TRH is 100% green energy.

			Heating is turned off at 5pm in the main office. The office is heated to
			23 and cooled to 24. Staff are encouraged to open windows early on hot days to keep the building cool.
			LED Lighting – Most of the lights in Three Rivers House have been converted to LED panels. These are each individually controlled and all fitted with motion sensors so will turn off automatically.
			All the Fan motors for the Air Handling Units (AHU) throughout the building are inverter driven thus reducing the amount of power required to run efficiently.
			The Air Conditioning Units only use modern gas which is more environmentally friendly. Solar panels on the roof at Three Rivers House and Watersmeet Theatre. The new Batchworth Depot will also have solar panels. TRH has 64 panels, Watersmeet Theatre 56 Panels and Basing Bowls club has 4. We received a feed in tariff for this. Three Rivers House power supply has a
			voltage optimiser installed to reduce the input voltage and a power correction unit to also reduce power. The upper floor of Three Rivers House has insulation bags to reduce heat loss.

	1	1	1	1	1	T		
								Paper used in TRH is FSC approved.
								Staff can request a cycle loan. There is secure Cycle storage and showers should staff want to cycle to work. New energy efficient boilers installed at Watersmeet in 2017.
Objectiv	ve 2 - Minimise gre	enhouse gas emis	sions from new de	velopments in the D	District in line with	our Local Plan.		
2.1	Reduce potential CO2 emissions from new developments	All applications considered against policy for new development to produce at least 5% less CO2 than Building Regulations Part L (2013).	All applications considered against policy for new development to produce at least 5% less CO2 than Building Regulations Part L (2013).	Consider all planning applications against the policy for new development to produce at least 5% less CO2 than Building Regulations Part L (2013).	All applications considered against policy for new development to produce at least 5%	All applications should submit an Energy Statement demonstrating the extent to which relevant proposals meet the requirements of Policy DM4 of the Development Management Policies document.	2	A policy requirement. On going. Regulatory Services Officers are aware of Policy requirements and ensure all planning applications are assessed in accordance with Policy. Officers also promote the Policy at pre-application stage to ensure that sustainability principles are incorporated at an early design stage rather than retro-fitted. A new policy cannot be introduced outside of the local Plan process.
	ve 3 - Encourage the			sions from existing	properties in the D	District in line with the	е	
3.1	Promotion of energy efficiency		321 ECO measures were installed between (December 2015 - December 2016).	Encourage residents to install insulation to existing dwellings through provision of advice and information on available grants and funding. Three Rivers District Council will seek to declare the households which are eligible for ECO Flex.	ECO Flex statement of intent published 19-12-17. 8 ECO Flex declarations signed and 2 installations by 31 March 2018. 110 ECO measures installed between December 2016 - December 2017.	Encourage residents to install insulation to existing dwellings through provision of advice and information on available grants and funding and promotion of the Herts Warmer Homes partnership scheme. Manage ECO Flex declarations.	3	Herts Warmer Homes has contributed to this but is due to fininsh in March 2020. The future is unknown at this stage. Watersmeet When lighting fixture need replacing they are replaced with energy efficient LEDs
3.2	efficiency visits	27 visits April 2015- March 2016.	19 visits May 2016 to March 2017.	Promote Safe and Well visits and participation in the Herts Warmer Homes project.	Herts Warmer Homes scheme launched end 2017. By end March 2018 36 referrals to Herts Warmer Homes Project and 8 ECO flex declarations signed.	promote Herts Warmer Homes scheme and promote Safe and Well visits	3	Continue to promote Safe and Well Visits and Herts Warmer Homes Scheme promoted through local partnership structures. Herts Warmer Homes finishes March 2020. Since October 2018 there has been 16 referals.

			B.	Biodiversity				
				maintain our natura				
						es owned by the Cou	incil for	
4.1	Retain Green Flag status	3 Green Flags retained.	3 Green Flags retained.	To retain status at all 3 sites.	3 Green Flags retained.	To retain status at all 3 sites.	1	Trees and Landscapes All three Green Flag Awards were retained. A fourth Green Flag application will be made by the end of January 2020 for South Oxhey Playing Fields.
4.2	Retain UK Woodland Assurance Scheme	Audit passed.	Audit passed.	To pass the annual audit.	UK Woodland Assurance Scheme annual audit passed.	To pass the annual audit.	1	Trees and Landscapes Audit passed with some corrective actions required. Note, new performance indicator for 2019/20 - To manage TRDC woodland estate to an assured standard (Year 1 to achieve UKFS Management Plans for woodland estate). New Woodland Management Plans have been written and submitted to Forestry Commission for approval
4.3	Local nature reserves and other open spaces	Well managed sites with 5 current action plans in place.	Annual review of management plans for 6 LNR's completed.	Annual review of management plans for 6 Local Nature Reserves.	Implemented the actions detailed within the 6 Local Nature Reserve management plans.	Annual review of management plans for 6 Local Nature Reserves.	1	Trees and Landscapes All Local Nature Reserve management plans are being implemented and are reviewed annually.
Obied	tive 5 - Continue to	o use our powers i	understand, mainta	l in and improve biod	l diversity in the Dis	trict.		
5.1	Tree Preservation Orders	91.7% of Tree Preservation Orders were dealt with within the statutory timescales.	Provisional data indicates that 82.65% of Tree Preservation Orders were dealt with within the statutory timescales.	Officers will undertake to deal with 95% of all applications to carry out works to trees covered by a Tree Preservation Order (TPO) within 8 weeks.	Provisional data indicates that 77% of Tree Preservation	Officers will undertake to deal with 95% of all applications to carry out works to trees covered by a Tree Preservation Order (TPO) within 8 weeks.	2	Trees and Landscapes Provisional data indicates that 81.78% of Tree Preservation Orders were dealt with within the statutory timescales. During period 01/04/19 to 30/12/19 85% of TPO applications were deal with within statutory timescales, however in the last quarter (30/09/19 to 30/12/19) 98% of TPO applications have been dealt within statutory timescales. Officers will continue to undertake to deal with 95% of all such applications in future.

				ocal Nature Partner.		natural environment i evant organisations.		
6.1	Raise awareness of biodiversity in gardens	Green our Herts - Green your garden guide, article in Environment Newsletter.	Maintained on Green our Herts.	Maintain awareness.	Maintained on Green our Herts.	Maintain awareness.	3	Green our Herts web site is being replaced by a HCC site and TRDC can retain the web site to promote climate emergency All planning application (including householder applications) are required to be accompanied by a Local Biodiversity Checklist to identify possible constraints.
6.2	Raise awareness of local biodiversity	Local nature sites on Green our Herts, Activities such as bird and bug house building events, bat walketc.		Local nature sites information on Green our Herts. Activities such as bird and bug house building events, bat walk, butterfly walk and bug hunt etc.	Ran a series of wildlife walks and talks at our parks and open spaces and promoted the Local Nature Reserves.	Local nature sites information on Green our Herts. Activities such as bird and bug house building events, bat walk, butterfly walk and bug hunt etc.	3	Leisure New interpretation boards being installed across Leavesden Country Park to raise awareness of habitats – including grasslands and woodlands. Active education programme with the Leavesden Park Ranger to raise awareness amonst children and young people and adults. Activity programme also includes opportunities for bird box making and bug hotels. The new Garden next to Leavesder HIVE includes a Bug Hotel and furthe opportunity for outdoor learning. Trees and Landscapes Local nature sites information is on Green out Herts and ParkHerts websites. Activities, such as bird and bug house building events, bat walks, butterfly walks and bug hunt etc, take place througout the year.
6.3	Work with 'Friends of groups at Local Nature Reserves	'Annual work programme agreed.	Annual work programme agreed.	To agree annual work programme.	Annual work programmes agreed and implementation facilitated.	To agree annual work programme.	3	Leisure Friends of Group establised at Leavesder Country Park and are actively involved. Trees and Landscapes Annual work programme agreed and implemenation facilitated.

				C. Waste				
			Aim: To red	uce the amount of wa	ste produced and	manage it sustainabl	ly	
Objec	tive 7 - Further red	uce waste and in	crease recycling f	rom Council buildings	s.			
7.1	Recycling and composting at Three Rivers House	To be established.	Monitoring established and 55% recycled or composted Aug 16 to March 17.	Aim to increase recycling to 60% by increasing awareness and reducing waste.	62%	Aim to increase recycling to 65% by increasing awareness and reducing waste. Reusable cups distribution to reduce cup waste.	1	Single Use Plastics – All staff and Councillors were offered reusable Bamboo cups in March 2019. These can also be used to get a discount in the coffee shops in the High Street. Plastic cups were removed from the staff coffee machines. No single use cups or crockery are provided by TRDC. TRH recycling rates are 62%. This is due to skip weight being increased as a result of office moves. Target for next year 66%. Active members of the Herts Waste Partnership creating campaigns from WasteAware. Rollout of new IT equipment and new technology will create a significant reduction in print requirements. There are several rainwater collection containers around TRH and these are used to
								water the plants.
Objec	tive 8 - Provide ser	vices and work in	n nartnershin to m	inimise the amount of	f household waste	sent to landfill and n	navimise	
8.1	Recycling and composting of household waste	62%	62%	60%	TBC	60%	2	TRDC recycling rates are 63%. The highest in Herts and third highest in the country. Refuse and recycling provision and storage is considered on all pre application and planning applications for new commercial and residential development. Local standards applied/consult with depot on major schemes.

8.2	Recycling of business waste	35%	33%	35%	30.75%	35%		Environmental Protection In 2018/19 33.67% of business waste was recycled. All promotional material relating to trade waste has been updated, including new literature, vehicle signage and the website. We now have one officer who deals with trade waste/recycling. This ensures the management of contracts runs more smoothly and queries dealt with more effectively. That officer actively promotes the recycling service offered.
8.3	Amount of waste sent to landfill	12,956 tonnes	12,883 tonnes	15,000 tonnes	TBC	15,000 tonnes	2	Environmental Protection In 2017/18 this figure was 12,644 tonnes And in 2018/19 the provisional figure is 12,046 tonnes

Waste reduction,	Wasteaware 2015 -	Competitions	Maintain social media	There has been an	Maintain social media	Watersmeet
recycling and	118,000 tweet	throughout the year	presence.	increased presence	presence.	Single use plastic cups replaced with re
composting	impressions and	to engage on social		on social media as		
awareness raising	34,000 reached by	media. Increase in		the Hertfordshire		ones for Watersmeet bar in November
_	Facebook.	sharing and re-		Waste Partnership		Where cost effective plastic bar supplie
		Tweeting of social		now employs a social		replaced with glass e.g. J20 bottles in e
		media posts across		media officer 4 hours		³ 2019
		the Partnership.		per week, which TRDC		
		Food waste		continues to support.		Icecream suppliers replaced plastic spo
		campaign including 21 images produced		Accounts include		with wooden ones in April 2019. No Ion
		to promote food		Twitter, Facebook, You		supplying plastic straws. Paper ones ar
		recycling across		Tube and recent additions are LinkedIn		available on request only at the bar.
		Herts. Three of		and Instagram.		available off request offly at the bar.
		these being used on		and mstagram.		
		vehicle banners in				Environmental Protection
		TRDC.				We have recruited a Waste and Recycl
						Officer (in October 2019) who has alrea
						increased the number of Refill stations
						across the district, drawn up and impler
						the WasteAware Christmas campaign (
						used by TRDC too) and is arranging to
						reinvigorate involvement from schools;
						introduction of a newsletter, assemblies
						helping them adjust their recycling
						arrangements. This role will lead on all
						communications for Environmental Prof
						including waste prevention, reduction, r
						and recycling, through social media, ou
						work, schools engagement etc. TRDC
						continues to have a presence on the HV
						WasteAware group, including the
						Environmental Strategy Manager being
						Vice Chair. WasteAware now has a dec
						social media resource and has increase
						presence on the various social media
						platforms.
ĺ						place.

		9.1 Cont. Leisure Venues
		Where possible single use plastics are being reviewed across the contract. Initial changes included the removal of plastic tea stirrers which were replaced with wooden ones, plastic cups and lids that are used with slush drinks are now fully recyclable, plastic overshoes have recently been removed from all wetside facilities and paper straws have been introduced. Future plans include a general review of the
		packaging in which products are received so we can work with the supplier to try and reduce the amount of plastic.
		Zoggs the chosen swim wear provider has now reduced the plastic packaging on all of their products by 57% and working with Everyone Active now have a range of Ecolast costumes which are made exclusively from fibre recycled from the ocean.

				D. Reducing Water Use				
				Aim: Use water efficie	ently			
Objec	tive 10 - Reduce th	e Council's water	use.					
10.1	Monitor the Council's water use	Individual managers monitor use through bills.	Central monitoring established.	Raise awareness of site managers to typical use.	Monitoring is helping to identify leaks.	Continue to monitor. Raise awareness of site managers to typical use.	1	There has been some work on collating data from all our sites and during the toilet refurbishments we are ensuring that reduced water use Cisterns are used.
10.2	Reduce the Council's water use	Collection of greywater and rainwater at Batchworth depot and rainwater at TRH.	Baseline 2016/17 total water use 13,466m3	Aim to reduce water use against baseline level.	Water use (provisional) indicates 13,190m3	Aim to reduce water use against 2017/18 level.	1	Watersmeet New taps in toilet refurbishment are being replaced with 'push to operate' taps so they cannot be left on.
Objec	│ tive 11 - Support d	evelopment where	e efficient use is i	nade of water resourc	es in line with our	Local Plan.		
11.1	Efficient water consumption in new homes	All new dwellings to potentially consume no more than 125 litres per person per day.	Managed through building control regulation 36.	All new dwellings to have the potential to consume no more than 125 litres per person per day.	Managed through building control regulation 36.	All new dwellings to have the potential to consume no more than 125 litres per person per day.		Building control requirements Regulatory Services Building Surveyors insist on compliance with the Building Regs. No DM policies specifically on water consumption.
Objec	tive 12 - Promote v	vater efficiency to	homes and busin	nesses in the district.				
12.1	Promote efficient water consumption in homes	Green your Garden leaflet encouraged collection of rainwater, dry planting and water	Advice maintained on Green our Herts website, Green your Garden leaflet available.	Advice on water reduction Green our Herts Website, Environment Newsletter, Three Rivers Times and other media as	Advice maintained on Green our Herts website. Articles in Environment Newsletter.	Advice on water reduction Green our Herts Website, Environment Newsletter, Three Rivers Times and other media as appropriate.	3	No updates to Green Our Herts
12.2	Promote efficient water consumption in businesses	n/a	Information to business concentrated on energy efficiency and recycling. No specific water efficiency information provided.	Advice to be provided.	Links to information on Green our Herts	The business water market was deregulated in 2017 advice is now provided by a range of business water suppliers. General advice will be provided where applicable.	3	

				E. FLOODING Aim: Mitigate increasing	ng flood risk			
	tive 13 - Use susta an sites to mitigate		stems such as p	ermeable surfacing a	nd planting to slov	v water flow, and man	age our	
13.1	Manage our sites to not increase, and where possible mitigate, flood risk	Sites managed	Sites managed responsibly.	Maintain and where possible improve riparian sites to mitigate flooding.	Sites managed responsibly.	Maintain and where possible improve riparian sites to mitigate flooding.	1	
_		-		ty Council as the Lead		_		
oracti	cable reduce exist			•				
14.1	New development should not increase the risk of flooding	All planning applications considered against Strategic Flood Risk Assessment, advice from the Environment Agency and the Lead Local Flood Authority as appropriate.		Consider all planning applications against Strategic Flood Risk Assessment, advice from the Environment Agency and the Lead Local Flood Authority as appropriate.	All planning applications considered against Strategic Flood Risk Assessment, advice from the Environment Agency and the Lead Local Flood Authority as appropriate.	Consider all planning applications against Strategic Flood Risk Assessment, advice from the Environment Agency and the Lead Local Flood Authority as appropriate.	2	Planning requirement Applications within relevant areas are assessed against Policy DM8 (Flood Risk & Water Resources) to ensure an acceptable impact. All major applications are required to be accompanied by a Drainage Strategy (validation requirement). Officers seek advice from relevant statutory consultees where
			appropriate.					appropriate.
Objec	tive 15 - Raise awa			reduce the impact of	local flooding. Sign	post Building Future	s and	

			F	SUSTAINABLE TRANSPORT				
	ive 16 - The Coun	cil will seek to red						
16.1	Promote sustainable staff travel to work	Review 2008 travel plan and establish baseline and target.	Travel plan in development. Updated information on Intranet.	Monitor and implement travel plan. Smart targets to be determined.	Review started of lift share, reduced bus fares and possible car pool options.	Monitor and implement travel plan. Smart targets to be agreed.	1	A Green Travel Plan has been created and is displayed around the facilities and on our intranet. Regulatory Services continued to promote staff travel plan measures through Intalink and other external partners.
16.2	Encourage sustainable travel for staff on business	2014-15 = 30.26 tCO2e Review 2008 travel plan and establish baseline and target.	2015-16 = 31.67tCO2e. This is a small increase of 5% but is 45% lower than 2008/9 levels.	Monitor and implement travel plan. Reduce tCO2e on 2015-16 levels.	2016-17 = 18.42tCO2e. This is a reduction of 42% on 2015-16 levels.	Monitor and implement travel plan. Reduce tCO2e on 2016- 17 levels.	1	A Green Travel Plan has been created and is displayed around the facilities and on our intranet. Regulatory Services developed 3 measures agreed in 2018/19 to support reduced emissions by internal trips as well as further Travel Plan measures to enable cycling introduced May 2018.
16.3	Minimise the impact on the environment from council vehicles	2014-15 = 937 tCO2e.	2015-16 = 829.6 tCO2e	To reduce fuel consumption.	2016-17 = 884t CO2e. This is an increase of 7% on 2015-16 but a reduction of 3% overall since 2008-9.	To reduce fuel consumption.	1	Environmental Protection Staff continue to research the use of electric vehicles. Regulatory Services developed fuel consumption reduction measures including EV chargepoints maintained and new measures proposed and agreed.
roup	s, and other key st	ction with the Gove takeholders the Co vel through the pro						

17.1	Cycling and walking	2.4km of shared cycling and walking off road routes being installed.	All routes investigated and £100k invested and match funded by HCC and CRT to complete final 1km of 9km tow path route.	To implement recommendations for further routes as appropriate.	Three schemes developed to design stage, awaiting consents.	To implement recommendations for further routes as determined by committee.	2	Leisure Cycle parking included within all play area developments and peple encouraged to walk or cycle to facilities through ongoing marketing on our website. Actively working with Leavesden Cycle Hub under an SLA to increase cycling opportunities and training in the area. Regulatory Services budgets funded introduction of 2 new cycling improvement schemes in 2018/19.
17.2		3 routes supported to connect local residents with major retail areas and stations.	additional route developed.	Maintain support for 4 bus routes and support additional route.	Support for 5 bus routes facilitating non-car trips primarily to essential facilities.	Maintain support for 4 bus routes and revise one underperforming route with HCC leading.		Regulatory Services budgets continue to allocate £40,000 a year to support the Dial-A-Ride (DAR) bus scheme to provide passenger transport (reducing private car use). Further contribution to improved bus services on six routes across the District enabled 78,397 additional passenger trips in 2018/19
				nsport and work with Il as other partners to				
18.1	Effective local bus networks	Member of Intalink HCC partnership arrangement intended to promote and improve passenger transport services	Signed up to new partnership agreement.	Maintain membership of Intalink.	Membership of Intalink maintained.	Maintain membership of Intalink.	3	Regulatory Services contributed and actively influenced the Partnership to address local bus issues and promote bus use.
18.2	Metropolitan Line Extension	Government approved funding.	Initial works commenced. The Council has written to the Secretary of State to request urgent implementation.	Awaiting update from TfL.	The project is not currently being progressed whilst other options and funding are being considered.	Action by external partners with support of TRDC.	3	Regulatory Services continues to support alternative measures explored by HCC and TfL.

				G. SUSTAINABLE PI	ROCUREMENT			
				AND FAIR T				
				impact of procurement				
Object appro	tive 19 - To procur priate Fair Trade.	re goods and servi	ces sustainably t	aking into account wi	hole life costs, disp	oosal costs and wher	e	
19.1	Sustainable Procurement	Environmental and sustainability considerations are referred to within procurement guidance.	Sustainability considered as part of Social Value contract awareness training November 2016. Social Value criteria embedded in evaluation process.	User friendly guidance to be developed to improve consideration of sustainability in procurement.	Greater inclusion of Social Value (including environmental and sustainability) in the evaluation criteria. Greater understanding amongst officers and suppliers.	Promote Sustainability as part of Social Value to officers and local business i.e. through case studies, via presentations	1	Leisure This is included within all of Leisure tender documentation and assessed as part of the overall scoring for a submission. Specifications also include requirements for FSC wood when using wooden equipment in play areas and sourced from sustainable forests. Watersmeet Featured more prominently in 2019 Watersmeet pantomime tender for 2020-2024 contract. Included in social value section and increased weighting from 5%-10%
Object produ		cil will only buy re	cycled, certified	or sustainable and leg	gal timber			
•	Buy recycled, certified or sustainable and legal timber products across all departments	Paper products sustainably sourced.	Paper and timber products sustainably sourced.	Sustainably source paper and timber products.	Paper and timber products sustainably sourced.	Sustainably source paper and timber products.		Leisure Specifications also include requirements for FSC wood when using wooden equipment in play areas and sourced from sustainable forests. Regulatory Services continues to use only FSC certified timber in new timber structures including bus shelters.
Object	ive 21 - Promote s	sustainable procur						
21.1	Promote sustainable procurement and Fair Trade	Information on website and Green our Herts.	Information on website and Green our Herts.	Raise awareness of sustainable procurement and Fair Trade through the Green our Herts website and other media.	Information on website and Green our Herts.	Raise awareness of sustainable procurement and Fair Trade through the Green our Herts website and other media.		Regulatory Services continues to use only FSC certified timber in new timber structures including bus shelters.

		Aim: To Improve	resilience to the	impacts of, and enabl	e adaptation to, a c	hanging climate		
Comm	nitment, set out o	to taking action in our actions and repo						
22.1	Climate Local Commitment	Climate Local Commitment signed March 2015	Monitoring of improvements through Action Plan.	Continuous improvement in line with Action Plan.	Monitoring of improvements through Action Plan.	Continuous improvement in line with Action Plan.	1	
		hrough planning ar esponse to emergir						

23.1	All development to contribute to the sustainability of the District.	All applications considered against policy and Building Control certification in line with regulations.	All applications considered against policy and Building Control certification in line with regulations.	All applications to be considered against sustainable development policy and Building Control certification in line with regulations.	considered against policy and Building Control certification in line with regulations.	All applications to be considered against sustainable development policy and Building Control certification in line with regulations.	2	Planning requirement. Leisure Venues Achieve very good BREEAM standard for the extension of The Centre (South Oxhey Leisure Centre)
								Regulatory Services Officers are aware of Policy requirements and ensure all planning applications are assessed in accordance with Policy. Officers also promote the Policy at pre-application stage to ensure that sustainability principles are incorporated at an early design stage rather than retro-fitted. BC Surveyors can only insist on compliance with Part L Building Regs. If Officers attach planning conditions requiring improvements to be made over Part L, then surveyors may be able to look at this but enforcing would still be down to TRDC as planning authority. Would need relevant planning policy.

Objective 24 - Improve the understanding of residents and businesses about what a changing climate could mean for them and encourage action to become resilient to

24.	Improve understanding of residents regarding climate change	Green Your Garden guide advises on permeable surfaces and planting for drought which will both help towards climate adaptation.	3 31	Promote climate change actions and resilience to residents through Green our Herts and other media.	Ongoing promotion	Promote climate change actions and resilience to residents through Green our Herts and other media.	3	Regulatory Services continues to use Planning Enforcement mechanisms to require local flooding mitigation measures on private property (e.g. around 20 new drainage systems required to reduce highway flooding from private run-off in 2018/19).
24.2	Improve understanding of local businesses regarding climate change	our Herts website.	and grants promoted		Promoted Low Carbon workspace support and grants available.		3	