

LEISURE, ENVIRONMENT AND COMMUNITY COMMITTEE - 7 OCTOBER 2020

PART I – DELEGATED

7. LEISURE FACILITIES MANAGEMENT CONTRACT – SPORTS AND LEISURE MANAGEMENT (SLM) WORKPLAN (DCES)

1 Summary

- 1.1 The Council's leisure facilities management contractor, Sports and Leisure Management (SLM), will provide their annual presentation to Members to reflect back on the previous 12 months work and to outline their work programme for the coming year

2 Details

- 2.1 The Council's four leisure venues, William Penn Leisure Centre, South Oxhey Leisure Centre and Sir James Altham pool both in South Oxhey and Rickmansworth Golf Course are all managed by Sports and Leisure Management (SLM)
- 2.1.1 The Council enjoys a good working relationship with Sports and Leisure Management (SLM) and regularly measures their performance against the specification through both formal meetings involving senior managers and day to day liaison between our dedicated contract officer and the venue managers.
- 2.1.2 Sports and Leisure Management (SLM) contract started on 1 July 2018. This is the second presentation by SLM of the contract. SLM will present to committee annually to provide feedback on progress to date, outline their future proposals and respond to any questions from elected members.
- 2.2 The implications of Covid-19 on the leisure venues, which were shut as of Friday 20 March 2020, following the Government lockdown and closure of all leisure venues, will be included within the presentation.
- 2.3 The presentation will provide an update on the usage of William Penn Leisure Centre, Rickmansworth Golf Course and South Oxhey Leisure Centre since the facilities have reopened following the Covid-19 closure of the leisure venues. This will also include the usage trends across all SLM sites.
- 2.4 South Oxhey Leisure Centre refurbishment and new build were affected by the national lockdown of Covid-19 and as such the works on site stopped on Monday 23 March 2020. A skeleton staffing, for security, remained on the site until the beginning of May at which time there was a minimal work force (under 50% capacity) on site until the 8 June 2020 when capacity on site was increased. Safety measures were put in place on site for all visitors and contractors. South Oxhey Leisure Centre was due to open on the 1 July before the impact of Covid-19. The facility was reopened with a phased approach from 1 September
- 2.5 Sir James Altham Pool has formally closed following the opening of South Oxhey Leisure Centre. Following the closure of this facility on Friday 20 March 2020, due to Covid-19, this facility did not reopen.

3 Options and Reasons for Recommendations

3.1 The recommendations in this report are within the Council's agreed policy and budgets.

3.2 For the Committee's information the Council has two specific Performance Indicators in the Council's Strategic Plan which relate to the venues managed by Sports and Leisure Management (SLM):

LL31: Number of attendances by adults at leisure venues and activities

LL33: Number of attendances by young people at leisure venues and activities

3.3. Officers monitor the Leisure facilities management contract with Sports and Leisure Management (SLM) in a variety of ways, including the Leisure industry quality standard known as QUEST and regular site monitoring.

4 Policy/Budget Reference and Implications

4.1 The recommendations in this report are within the Council's agreed policy and budgets.

5 Financial, Legal, Equal Opportunities, Staffing, Environmental, Community Safety, Public Health, Customer Services Centre, Communications & Website, Risk Management and Health & Safety Implications

5.1 There are no implications.

6 Recommendation

6.1 That the 12 month work plan presented by Sports and Leisure Management is noted.

Report prepared by: Kelly Barnard, Leisure Contracts and Landscape Projects Officer

Data Quality

Data sources: Sports and Leisure Management

Data checked by: Kelly Barnard, Leisure Contracts and Landscape Projects Officer

Data rating:

1	Poor	
2	Sufficient	X
3	High	

Background Papers

None

APPENDICES / ATTACHMENTS

None

