CORPORATE FRAMEWORK 2020-2023



OUR OBJECTIVES FOR 2022-2023



HOUSING AND THRIVING COMMUNITIES

- We will work on a Local Plan to deliver sufficient housing and adopt that plan by 2025.
- Through our joint ventures and partnerships, we will take all available practicable action to increase the supply of affordable homes in the district.
- We will seek to maintain the number of Green Flag accredited parks and open spaces.
- We will work towards reducing inequalities, prevent homelessness and encourage healthy lifestyles.
- We will continue to work with partners to tackle crime and anti-social behaviour and secure investment in priority interventions.



SUSTAINABLE ENVIRONMENT

- We will deliver the Climate Emergency and Sustainability Strategy and Action Plan.
- We will continue to improve the energy efficiency of the Council's buildings and seek to improve the energy efficiency of the poorest performing homes in the district.
- We will deliver and implement a Cycling and Walking Strategy.
- We will seek to maintain our position as one of the highest recycling authorities in Hertfordshire and England.



SUCCESSFUL ECONOMY

- We will produce an Economic Strategy and implement the associated Action Plan.
- We will continue to participate in the Hertfordshire Growth Board and South West Herts Partnership and engage with the Hertfordshire Local Enterprise Partnership to support the economy.
- We will work to ensure Three Rivers is recognised as a great place to do business.
- We will continue to improve our relationship with the local business community.
- We will continue to support Visit Herts and promote Three Rivers as the home of the internationally significant Warner Bros Studios.



HIGH PERFORMING, FINANCIALLY INDEPENDENT COUNCIL

- We will generate enough income to continue to provide services for the district.
- We will develop and deliver an improved Property Investment Strategy to maximise income from our assets and support the Commercial Strategy.
- We will progress our Customer Service Strategy that provides a range of contact channels for customers and sets out corporate expectations of how they should be treated.
- We will produce an Organisational Development Strategy to support the Council in delivering its priorities and objectives.



CORPORATE FRAMEWORK 2020-2023

WHAT WE ARE DOING IN 2022-2023

We want Three Rivers to be a place for everyone where all our communities enjoy a healthy and sustainable future with access to good quality housing and open spaces, high quality services, and a successful economy. These are our key objectives and work planned for 2022-2023.

PRIORITY

ACTIONS FOR 2022-2023



HOUSING AND THRIVING COMMUNITIES

- Deliver a range of health and wellbeing services through our Healthy Hubs to improve public health and tackle health inequalities.
- Promote the physical and mental health benefits of the district's leisure facilities, activities, and open spaces to residents.
- Implement projects that increase community pride and involvement in Three Rivers.
- Develop and promote a diverse programme of films, live theatre, events and pantomime at Watersmeet to support residents' wellbeing.
- Undertake consultations on the Local Plan.

- Continue to oversee the Hertfordshire-wide 'No More' service to support young people with complex needs and prevent serious violent crime and offending.
- Continue to work with partner agencies to manage and combat anti-social behaviour.
- Support vulnerable people with complex needs to maintain housing through skills development and provision of opportunities.
- Develop a Rough Sleeper Protocol.
- Continue to prevent and relieve homelessness.



SUSTAINABLE ENVIRONMENT

- Determine the route to net-zero carbon emissions by 2030 for the Council and by 2045 for the district.
- Consider and change the impact we have on the environment in Three Rivers across all services.
- Continue to deliver grant-funded retrofit schemes to improve the energy efficiency of local homes, alleviate fuel poverty, and reduce domestic carbon emissions.
- Develop a Nature Recovery Strategy for the district.

- Deliver the new <u>Tree Strategy</u> for the district, including developing plans for new tree planting across the district.
- Work with partners to prevent edible food waste in refuse bins.
- Utilise electric vehicles for environmental enforcement activities to support carbon emission reductions.



SUCCESSFUL ECONOMY

- Work with the Hertfordshire Local Enterprise Partnership to support low-carbon business growth and innovation, and create a skilled local workforce to meet employers' needs and provide residents with greater opportunities.
- Implement the 5 year Economic Delivery Plan.
- Ensure our transport and parking improvement programmes actively contribute to increasing and enhancing our visitor economy.
- Work with our joint venture to provide more housing in the district for social rent, shared ownership and private ownership.



HIGH PERFORMING, FINANCIALLY INDEPENDENT COUNCIL

- Aim to provide our services in an easy to understand way and at a time that suits our customers by delivering our Customer Experience Strategy.
- Secure external funding through large grant programmes to support service delivery.
- Continue to provide job placement opportunities and apprenticeships for local people.
- Produce an Organisational Development Strategy to support the Council in delivering its priorities and objectives.
- Introduce new Leadership and Management Development programmes.
- Maximise use of council-owned buildings by identifying vacant space and letting to businesses and organisations.