LOCAL STRATEGIC PARTNERSHIP BOARD

11 OCTOBER 2017

■ REVISED COMMUNITY STRATEGY 2018-2023

1. Summary

1.1 The report presents to the Board a revised draft of the Community Strategy for 2018-2023 following the consultation workshop held in June 2017. It seeks approval of the changes made in order to take the revision out to broader consultation.

2. **Details**

- 2.1 The Local Strategic Partnership Board is required to publish a new Community Strategy in 2018. Following initial discussion in March 2017 a consultation workshop was held on 14 June 2017 with a broader range of agencies on a draft set of themes and priorities for the new strategy. Three Rivers LSP's vision is that the district should be a better place for everyone, their neighbourhoods, health, employment and access to services.
- 2.2 Officers have reviewed the feedback received during the consultation workshop and updated the draft strategy themes for 2018-2023, as set out in this report.
- 2.3 A new theme of Housing has been introduced following feedback that having housing under differing theme headings was confusing, and noting that housing was a fundamental need for people in the community.
- 2.4 The themes of Independent and Resilient have been merged as the initial priorities under these themes were thought to duplicate each other.
- 2.5 Officers would like to make the Board aware that the priorities from the 2012 to 2018 strategy, listed below, have been acknowledged within the new draft strategy themes as follows:
 - 1. 'Children and Young People's Wellbeing' within the *Independent & Resilient*, *Health & Wellbeing* and *Safety* themes
 - 2. 'Health and Disability' within the *Independent & Resilient* and *Health & Wellbeing* themes
 - 3. 'Adult Skills and Employment' within the new Ambitious theme
 - 4. 'Affordable Housing' within the new Housing theme
 - 5. 'Crime and Anti-social Behaviour' from the new Safety theme
- 2.6 For each revised theme listed below, priorities have been identified and the current evidence base to support the themes and priorities listed.

2.7 Housing

- 2.7.1 The priorities under the Housing theme have been revised to:
 - Residents have good quality affordable housing and temporary accommodation;
 - Residents are supported to live independently, and maintain their tenancies and homes;
 - Residents work together with us to make themselves safe in their accommodation

- 2.7.2 The evidence base identified to support the Housing priorities includes:
 - Three Rivers Local Plan;
 - Three Rivers Housing and Homelessness Strategy;
 - Three Rivers Strategic Housing Market Assessment;
 - Three Rivers Homelessness data;
 - Hertfordshire Joint Housing Protocol;
 - Three Rivers Discretionary Housing Payment rates;
 - Citizens Advice Service eviction case rates;
 - Hertfordshire Health and Wellbeing Strategy.
- 2.7.3 The key actions identified to deliver the priorities for Housing were:
 - To build more affordable housing;
 - To build or supply more temporary accommodation;
 - To implement the Joint Housing Protocol for children and families;
 - To ensure the right support / services are promoted and available for residents, such as Safe & Well visits, Herts Independent Living Service, Floating Support and Citizens Advice Service:
 - To promote access to the Disabled Facilities Grant.

2.8 Ambitious

- 2.8.1 The priorities under the Ambitious theme have been revised to:
 - Residents attend, engage and enjoy high quality education and learning environments and experiences;
 - Residents are supported to secure work and get closer to the labour market through means such as apprenticeships and skills development.
- 2.8.2 The evidence base identified to support the Ambitious priorities includes:
 - Jobcentre Plus data;
 - Census data;
 - Indices of Multiple Deprivation data.
- 2.8.3 The key actions identified to deliver the priorities for Ambitious were:
 - Targeting educational and learning opportunities in areas of greatest deprivation;
 - Championing apprenticeships in all sectors and providing opportunities within our own organisations;
 - Promoting learning, work placement and employment opportunities including employment open days;
 - Responding to transport / access issues for education and employment.
- 2.8.4 Various partner organisations including Three Rivers District Council already offer apprenticeship and work placement opportunities. Partner organisations should be encouraged to share their good practice.

2.9 Independent & Resilient

- 2.9.1 The priorities under the Independent & Resilient theme have been revised to:
 - Residents are able to manage their finances and debt;
 - Residents are able to manage their own health, social care and support;
 - Residents have the life skills and access to the resources they need to live independently and cope with challenges to sustain their independence;
 - Residents live in supportive communities.
- 2.9.2 The evidence base identified to support the Independent & Resilient priorities includes:
 - Hertfordshire and West Essex Sustainable Transformation Prevention Plan;
 - Citizens Advice Service debt data;

- Hertfordshire Health & Wellbeing Strategy;
- Hertfordshire Adults Mental Health Strategy;
- Hertfordshire Social Prescribing Project Plan.
- 2.9.3 The key actions identified to deliver the priorities for Independent & Resilient were:
 - Promoting access to organisations that provide all types of advice and support, including the Citizens Advice Service;
 - Promoting access to preventative services e.g. Wellbeing Service, Social Prescribing, Community & Social Groups;
 - Targeting services in areas of greatest need;
 - Collectively using HertsHelp & Families First to promote early intervention & Self-Help.
- 2.9.4 Workshop feedback suggested that many agencies lacked awareness of what services were available to support people's independence and resilience. Officers have identified that to co-ordinate information at a District level is not efficient or sustainable. Both HertsHelp and Families First are county-wide mechanisms that are being supported and developed to host such information. These have therefore been put forward as a key way to achieve this local need more sustainably.

2.10 **Health & Wellbeing**

- 2.10.1 The priorities under the Health & Wellbeing theme have been revised to:
 - Residents are physically and mentally healthy;
 - We improve the access to health and social care for our residents, and especially vulnerable people.
- 2.10.2 The evidence base identified to support the Health & Wellbeing priorities includes:
 - Three Rivers Health Profile;
 - Towards and Active Nation Sport England Strategy 2016-2021;
 - Hertfordshire Health & Wellbeing Strategy:
 - Hertfordshire Drugs & Alcohol Strategy;
 - Hertfordshire Public Health Strategy;
 - Hertfordshire Adult Mental Health Strategy:
 - Hertfordshire Children & Young People Mental Health Strategy.
- 2.10.3 The key actions identified to deliver the priorities for Health & Wellbeing were:
 - Promoting access to physical activity opportunities:
 - Promoting access to mental health services;
 - Developing a joint pathway for dual diagnosis with regards to drugs, alcohol and mental health:
 - Targeting services in areas of greatest need;
 - Promoting access to health & social care services, through HertsHelp and Families First.
- 2.10.4 With reductions in Public Health funding, a balance needs to be struck between increasing access to physical activity and ensuring interventions are sustainable and affordable.
- 2.10.5 Locally in Three Rivers, Community Safety Partners have funded the Community Support Service to increase access to Mental Health Services. If this pilot is to be extended then a joint funding solution will be required.

2.11 **Safety**

- 2.11.1 The priorities under the Safety theme have been revised to:
 - Residents are safe from crime and anti-social behaviour;
 - Residents are safe from abuse, neglect, violence, bullying, discrimination and exploitation:
 - Neighbourhoods are safe in which to live, work and socialise.
- 2.11.2 The evidence base identified to support the Safety priorities includes:
 - The National Crime Survey;
 - Three Rivers Community Safety Partnership Strategic Needs Assessment;
 - Hertfordshire Safeguarding Adults Board / Hertfordshire Safeguarding Children Board dashboards:
 - Families First dashboard.
- 2.11.3 The key actions identified to deliver the priorities for Safety were:
 - Targeting joint action at the strategic priorities for crime & disorder as identified by the Three Rivers Community Safety Partnership;
 - Jointly tackling the fear of crime by promoting consistent messages;
 - Championing safeguarding and early help to children and adults at risk;
 - Promoting access to Victim Support services.
- 2.11.4 The fear of crime was by far the most frequent issue identified during the workshop. It was acknowledged that LSP partners could attempt to resolve this by ensuring that consistent and representative messages regarding crime are published with the Community Safety Partnership identified as being a lead on this work.
- 2.11.5 Aside from the fear of crime, the main issues were online and deception crime which can particularly affect the most vulnerable people in the community. There are various partnership projects seeking to address these issues including the Older Persons Activity Learning & Safety (OPALS) events.
- 3. Options/Reasons for Recommendation
- 3.1 To enable officers to take the revised strategy out to broader consultation towards preparing a new community strategy for 2018 to 2023.
- 4. Policy/Budget Reference and Implications
- 4.1 The recommendations in this report are within the Council's agreed policy and budgets. The relevant policy is entitled the Community Strategy 2012-18.
- 5. Legal, Financial, Equal Opportunities, Staffing, Environmental, Community Safety, Public Health, Customer Services Centre and Communications & Website Implications
- 5.1 None specific.
- 6. Risk Management and Health & Safety Implications
- The Council has agreed its risk management strategy which can be found on the website at http://www.threerivers.gov.uk. In addition, the risks of the proposals in the report have also been assessed against the Council's duties under Health and Safety legislation relating to employees, visitors and persons affected by our operations. The risk management implications of this report are detailed below.

- The subject of this report is covered by the Community Partnerships service plan. Any risks resulting from this report will be included in the risk register and, if necessary, managed within this plan.
- 6.3 There are no risks to the Local Strategic Partnership in agreeing the recommendation.
- The following table gives the risks that would exist if the recommendation is not approved, together with a scored assessment of their impact / likelihood:

Description of Risk	Impact	Likelihood
1 Failure to achieve the priorities of the community strategy	II	E

The above risk is plotted on the matrix below depending on the scored assessments of impact and likelihood, detailed definitions of which are included in the risk management strategy. The Council has determined its aversion to risk and is prepared to tolerate risks where the combination of impact and likelihood are plotted in the shaded area of the matrix. The remaining risks require a treatment plan.

ikelihood	A B C D		1				Impact V = Catastrophic IV = Critical III = Significant II = Marginal	Likelihood A = >98% B = 75% - 97% C = 50% - 74% D = 25% - 49%
	F						I = Negligible	E = 3% - 24%
_		-	Ш	III	IV	V		F = <2%
	Impact							

7. Recommendation

- 7.1 To approve the revised draft of the Community Strategy themes for 2018-2023 following the consultation workshop held in June 2017.
- 7.2 To provide consent for officers to take the revised strategy out to broader consultation.

Report prepared by: Karl Stonebank, Partnerships Officer

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Data Quality

Data sources:

Three Rivers Community Strategy Workshop, June 2017

Data checked by: Karl Stonebank

Data rating:

1	Poor	
2	Sufficient	Χ
3	High	