

**LEISURE, ENVIRONMENT AND COMMUNITY COMMITTEE - 21 AUGUST 2019**

**PART I - DELEGATED**

**5. LEISURE FACILITIES MANAGEMENT CONTRACT – SPORTS AND LEISURE MANAGEMENT (SLM) WORKPLAN (DCES)**

**1 Summary**

1.1 The Council's leisure facilities management contractor, Sports and Leisure Management (SLM), will provide their annual presentation to Members to reflect back on the previous 12 months work and to outline their work programme for the coming year

**2 Details**

2.1 The Council's four leisure venues, William Penn Leisure Centre, The Centre and Sir James Altham pool both at South Oxhey and Rickmansworth Golf Course are all managed by Sports and Leisure Management (SLM)

2.1.1 The Council enjoys a good working relationship with Sports and Leisure Management (SLM) and regularly measures their performance against the specification through both formal meetings involving senior managers and day to day liaison between our dedicated contract officer and the venue managers.

2.1.2 Sports and Leisure Management (SLM) contract started on 1 July 2018. This is the first presentation by SLM of the contract. SLM will present to committee annually to provide feedback on progress to date, outline their future proposals and respond to any questions from elected Members.

**3 Options and Reasons for Recommendations**

3.1 The recommendations in this report are within the Council's agreed policy and budgets

3.2 For the Committee's information the Council has two specific Performance Indicators in the Council's Strategic Plan which relate to the venues managed by Sports and Leisure Management (SLM). Below is a snapshot of overall attendance performance for the first year of the contract 2018 / 2019

Indicator	Target 2018/19	Actual 2018/19
Attendance by Young people	197,787	181,091
Attendance by Adults	389,839	397,960

3.3. Officers monitor the Leisure facilities management contract with Sports and Leisure Management (SLM) in a variety of ways, including the Leisure industry quality standard known as QUEST and regular site monitoring.

**4 Policy/Budget Reference and Implications**

4.1 The recommendations in this report are within the Council’s agreed policy and budgets.

**5 Financial, Legal, Equal Opportunities, Staffing, Environmental, Community Safety, Public Health, Customer Services Centre, Communications & Website, Risk Management and Health & Safety Implications**

5.1 There are no implications.

**6 Recommendation**

6.1 That the 12 month work plan presented by Sports and Leisure Management is agreed.

Report prepared by: Kelly Barnard, Leisure Contracts Officer

**Data Quality**

Data sources: Sports and Leisure Management

Data checked by: Kelly Barnard, Leisure Contracts Officer

Data rating:

<b>1</b>	<b>Poor</b>	
<b>2</b>	<b>Sufficient</b>	<b>X</b>
<b>3</b>	<b>High</b>	

**Background Papers**

None

**APPENDICES / ATTACHMENTS**

None